

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Timothy Jay Smith, et al. : Art Unit: 3628  
Serial No.: 09/475,961 : Examiner: Saliard, Shannon S.  
Filed: December 30, 1999 :  
For: DELIVERY MANAGEMENT :  
SYSTEM :

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In response to the Office Action dated March 31, 2008 and in conjunction with the filing of a Request for Continued Examination, please amend the above-identified patent application as follows.